

PRIVACY POLICY

At **Excellent Softwares** we are dedicated in protecting your personal information and informing you about how we use it. This privacy policy applies to transactions and activities and data gathered through the use of Excellent Software's Platform. Please review this privacy policy periodically as we may revise it without notice. This privacy policy was last revised on May 13, 2023. Each time you use the **Excellent Softwares** Platform or provides us with the information, by doing so you are accepting the practices described in this privacy policy at that time.

DATA WE COLLECT FROM YOU

In order to operate the **Excellent Softwares** Platform and to provide you with information about products or services that may be of interest to you, we may use the "personal information" i.e. information that could be used to contact you directly (without using the **Excellent Softwares** Platform) such as full name, postal address, phone number, credit/debit card information, or email address) or "demographic information" (i.e. information that you submit, or that we collect, that is not personal information; this may include, but is not limited to, pin code, username, age/birth date, browsing history information, searching history information, and registration history information. You represent and warrant that you have the authority to provide us with any such contact information. Demographic information is divided into two categories:

- "non-public information", which consists of ride transaction information and one-on-one communications between you and other users of the **Excellent Softwares** Platform
- "public information", which consists of all other demographic information

HOW WE USE YOUR PERSONAL INFORMATION

We use your email address, phone number and your other personal information to help us efficiently operate the **Excellent Softwares** Platform, to contact you in connection with your transactions and other activities on the **Excellent Softwares** Platform (including, but not limited to, confirmation emails, or important news that could affect your relationship with **Excellent Softwares**). These types of communications are known as "Operational Communications."

In some cases, Operational Communications may also contain commercial messages, such as banner ads and special offers. To operate the **Excellent Softwares** Platform, including processing your transactions and supporting your activities on the **Excellent Softwares** Platform, we may share your personal information with our agents, representatives, contractors and service providers so they can provide us with support services such as email origination, receipt or support services, customer relationship management services, and order fulfillment. We require these entities not to use your information for any other purpose.

HOW WE USE THE DEMOGRAPHIC DATA

We may review all demographic data. We may use demographic information to tailor the **Excellent Softwares** Platform and communications to your interests. We may also share demographic information with advertisers on an anonymous and aggregated basis (i.e., without telling the advertisers your identity). One of the reasons we may do this is to increase the likelihood that our advertisers' goods and services will appeal to you as a user of the **Excellent Softwares** Platform.

Our sharing of demographic information with advertisers is anonymous (i.e., we do not tell advertisers which particular **Excellent Softwares** Users are members of which demographic groups), subject to the rest of this privacy policy. When you respond to an advertisement, however, we ask you to remember that if that ad that is targeted to a demographic group and you decide to give the advertiser your personal information, then the advertiser may be able to identify you as being a member of that demographic group.

HOW TO EDIT YOUR INFORMATION

To edit your information please send us an email at info@excellentsoftwares.com

INFORMATION RETENTION

To preserve the integrity of our databases, standard procedure calls for us to retain information submitted by members for an indefinite length of time. **Excellent Softwares** understands your submissions as consent to store all your information in one place for this indefinite length of time, if we so wish.

We will also respond to written member requests to info@excellentsoftwares.com to nullify account information in case of fair usage of our platform. Also, by using the **Excellent Softwares** Platform, you do hereby represent and warrant that you understand and agree that all information submitted by you through the **Excellent Softwares** Platform or otherwise to **Excellent Softwares** becomes the property of **Excellent Softwares** and may be used in the sole discretion of **Excellent Softwares** in accordance with this Privacy Policy and the Terms of Use.

OPT-OUT

Excellent Softwares provides users the opportunity to opt-out of receiving communications from us and our partners at the point where we request information about the visitor. **Excellent Softwares** gives users the option to remove their information from Our database, to not receive future communications or to no longer receive our service. Please send us an email at info@excellentsoftwares.com

SPECIAL CASES IN WHICH WE MAY SHARE PERSONAL INFORMATION

Your personal information may be passed on to a third party in the event of a transfer of ownership or new website/assets, or a bankruptcy. We may also disclose personal information when we determine that such disclosure is necessary to comply with applicable law, to cooperate with law enforcement or to protect the interests or safety of the **Excellent Softwares** Platform. We also may disclose your personal information to our subsidiary and parent companies and businesses, and other affiliated legal entities and businesses with whom we are under common corporate control.

Whenever personal information is disclosed under this paragraph, we may also disclose your demographic information along with it, on a non-anonymous basis. All of our parent, subsidiary and affiliated legal entities and businesses that receive your personal information or non-anonymous demographic information from us will comply with the terms of this privacy policy with respect to their use and disclosure of such information.

OUR SECURITY RECAUTIONS

Your **Excellent Softwares** account is password-protected so that only you and authorized **Excellent Softwares** employees have access to your account information. If you have registered for **Excellent Softwares** using Facebook Connect, then your login and password shall be the same as your Facebook login and password.

In order to maintain this protection, do not give your password to anyone. **Excellent Softwares** staff will never proactively reach out to you and ask for any personal account information. **Excellent Softwares** makes every effort to ensure that your information is secure on its system. **Excellent Softwares** has staff dedicated to maintaining Our privacy policy as set forth herein and other privacy initiatives, periodically reviewing web security and making sure that every **Excellent Softwares** employee is aware of our security practices.

No data transmission over the Internet can be guaranteed to be 100% secure, as a result, **Excellent Softwares** cannot guarantee the security of any information you transmit to us, and you do so at your own risk. If you have any further questions on this issue, refer to **Excellent Softwares** Terms of Use. **Excellent Softwares** expressly

disclaims any liability that may arise should any other individuals obtain the information you submit to **the Excellent Softwares Platform**.

Excellent Softwares has security measures in place to protect against the loss, misuse and alteration of the information under our control. Your information may be transferred to and maintained on computer networks which may be located outside of the state, province, country or other governmental jurisdiction in which you reside, and the country or jurisdiction in which these computer networks are located may not have privacy laws as protective as the laws in your country or jurisdiction. The **Excellent Softwares Platform** may contain links to other web sites. We are of course not responsible for the privacy practices of other web sites. We encourage our users to be aware when they leave the **Excellent Softwares Platform** to read the privacy statements of each and every web site that collects personally identifiable information. This Privacy Policy applies solely to information collected by the **Excellent Softwares Platform**.

CHANGING OUR PRIVACY POLICY FOR THE PREVIOUSLY GATHERED INFORMATION

If at any point we decide to use particular personally identifiable information in a manner materially different from that stated at the time it was collected, we will notify users by way of an email or by providing 30 days notice on the **Excellent Softwares Platform**. We also encourage you to review this privacy policy periodically. By using the **Excellent Softwares Platform**, you do hereby represent and warrant that you have read, understand and agree to all terms of agreement. Each time you use the **Excellent Softwares Platform**, you agree to all terms set forth in this agreement and any other policies published by **Excellent Softwares** on the **Excellent Softwares Platform**. Please note that we will continue to have the right to change our privacy policy and practices, and how we use your personally identifiable information, without notice, as described in herein, provided that such changes shall only apply to information gathered on or after the date of the change.

CONTACTING EXCELLENT SOFTWARES

If you have any questions about this privacy statement, the practices of **Excellent Softwares**, or your dealings with **Excellent Softwares**, you may contact us at info@excellentsoftwares.com